

DavidsonWorks/NCWorks Career Centers COVID-19 Notice March 18, 2020

At the recommendation of the North Carolina Department of Health and Human Services and the Davidson County Health Department, in response to reducing exposure of at-risk populations to COVID-19, DavidsonWorks and NCWorks operations will be as follows:

NCWorks Career Centers, Lexington and Thomasville – All scheduled programs, assessments, classes and activities are canceled.

Unemployment Insurance- If you need to file for Unemployment Insurance, you must either call or go online. Unemployment Insurance is no longer filed through the local office. www.des.nc.gov or if you do not have access to a computer, call 1-888-737-0259.

NCWorks Online Registration- If you need to update your NCWorks online registration in order to file your Unemployment claim, or to look for work, you may do so on the website: www.ncworks.gov. If you need assistance with your registration, you may call either the Lexington or Thomasville office and staff will be happy to assist you over the phone.

RESEA/EAI Appointments- If you have received a letter from the Division of Employment Solutions to report to your local NCWorks Center and you have a scheduled appointment, please present your letter to staff and they will assist you. If you prefer to have your scheduled appointment conducted via phone, you may call 1-888-737-0259.

WIOA Scholarship Appointments- If you have an appointment with your WIOA scholarship counselor, please alert that person that you are here for an appointment.

Cancellations and closings are effective immediately through April 13, 2020, at which time resuming normal operations will be reassessed.

NC DHHS recommends that people at high risk of severe illness from COVID-19 should stay at home to the extent possible to decrease the chance of infection. High risk includes adults over 65 years of age, those with underlying health conditions including heart disease, lung disease, diabetes or those with weakened immune systems.

DavidsonWorks and NCWorks Career Center staff are available Monday-Friday, 8:00 a.m. – 5:00 p.m., by calling 336-242-2065 or 336-474-2655, to answer any questions you may have.